

Infinity Relations Dubai – Terms & Conditions (ENG)

Last updated: 30 October 2025

These Terms & Conditions (the “Terms”) govern the bespoke matchmaking and relationship consultancy services (the “Services”) provided by **Infinity Relations Dubai** (“the Agency”, “we”, “us”, or “our”) to you (“the Client”, “you”). By signing or accepting your Service Proposal, you agree to be bound by these Terms.

1. Parties & Contact

Agency: Infinity Relations Dubai, a professional matchmaking consultancy based in the Emirate of Dubai, UAE.

Email: info@infinityrelations.nl

Website: www.infinityrelationsdubai.com

2. Nature of Service

Infinity Relations Dubai provides premium, discreet matchmaking and related lifestyle-consulting services. Our mission is to facilitate meaningful introductions between single individuals seeking genuine, long-term relationships. The Services may include personal interviews, profiling, curated introductions, coaching, image consulting, and event coordination. We are **not** an online dating site.

3. Eligibility

- You must be **18 years or older** and legally capable of entering a contract.
 - You confirm that you are **single or legally divorced**. If separated, you agree to disclose this.
 - You shall provide accurate, complete, and current information during registration and throughout the engagement.
 - The Agency reserves the right to decline or terminate service if any information proves false or incomplete.
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4. The Agreement

The Agreement is established upon your written or electronic acceptance of the Service Proposal and payment confirmation. The Agreement specifies duration, scope, and fee structure. Services begin on the commencement date stated in your proposal.

5. Fees & Payment

- Service fees are quoted in EUR and payable in advance or as outlined in your payment plan.
 - Fees cover professional time, expertise, and introductions; they are **non-refundable** once the matchmaking process has commenced.
 - Additional expenses such as travel, events, or venues are borne by the Client unless otherwise agreed in writing.
 - Late payments may incur suspension of Services until settlement.
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6. Duration, Suspension & Termination

- The Agreement runs for the fixed term stated in your proposal.
 - If you enter a committed relationship during the term, matchmaking will be paused for a maximum of 2 months.
 - You may request to place your membership on hold once, for up to two months, subject to written notice.
 - Either party may terminate for material breach if not cured within 14 days of written notice.
 - Termination does not entitle the Client to any refund of fees already paid.
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7. Agency Obligations

Infinity Relations Dubai will:

- Exercise due care and discretion in providing Services.
- Employ qualified Matchmakers.
- Use reasonable efforts to introduce suitable matches based on information provided by you.

However, we do **not guarantee** chemistry, or the outcome of any relationship.

8. Client Responsibilities

You agree to:

- Treat all introductions and Agency staff with courtesy and respect.
- Maintain confidentiality about other clients or potential partners.
- Inform the Agency promptly if you start a relationship or wish to pause your membership.
- Attend arranged introductions punctually and provide feedback after each meeting.

Any harassment, discriminatory conduct, or misuse of confidential data may result in immediate termination without refund.

9. Confidentiality & Data Protection

All personal data is handled with strict confidentiality and used solely for matchmaking purposes. Infinity Relations Dubai adheres to **UAE Federal Decree-Law No. 45 of 2021 on the Protection of Personal Data (PDPL)**. We will not share your data with third parties without your consent, except where required by law.

10. Liability & Disclaimer

- The Agency acts in good faith and exercises reasonable care but cannot guarantee results.
 - You engage in introductions and any resulting relationships **at your own risk**.
 - To the maximum extent permitted by UAE law, the Agency's total liability shall never exceed the total fees paid by the Client under the Agreement.
 - The Agency is not liable for indirect, incidental, or consequential damages, including emotional distress or loss of opportunity.
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11. Intellectual Property

All content, materials, designs, trademarks, and methodology used by Infinity Relations Dubai remain its intellectual property. Clients may not reproduce or share any materials without prior written consent.

12. Conflicts & Complaints

Complaints must be submitted in writing to **info@infinityrelations.nl**.

We aim to respond within 30 days. If unresolved, disputes shall be governed as per Clause 13.

13. Governing Law & Jurisdiction

These Terms are governed by the laws of the **United Arab Emirates**.

Any dispute arising from or in connection with these Terms shall fall under the exclusive jurisdiction of the **Courts of Dubai, UAE**.

14. Amendments

We may revise these Terms from time to time to reflect legal, regulatory, or business updates. The latest version will always be available on our website. Continued use of our Services after publication of any changes constitutes acceptance.

15. Severability

If any provision is found invalid or unenforceable, the remaining provisions shall remain in full force.
